

# Department of Trade and Industry (DTI)



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Department:  
Trade and Industry  
**REPUBLIC OF SOUTH AFRICA**

# Department of Trade and Industry (DTI)

## **SCOPE**

- Consumer Protection Act, No 68 of 2008
- Purpose
- Role of DTI/NCC in terms of the Consumer Protection Act

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## **CONSUMER PROTECTION ACT, NO 68 OF 2008**

### **Purpose**

- The purpose of this Act are to promote and advance the social and economic welfare of consumer in South Africa by –establishing a legal framework for the achievement and maintenance of a consumer market that is fair ,accessible, efficient, sustainable and responsible for the benefit of consumers generally;
- Promoting fair business practices and promote consumer interests.
- Improving consumer awareness and protect vulnerable consumers.
- To create consumer rights and means of enforcement of consumer rights.

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## **CONSUMER PROTECTION ACT, NO 68 OF 2008**

### **Role of DTI/NCC in terms of the Consumer Protection Act**

- Section 55 of the Consumer Protection Act 68 of 2008 (CPA) states that consumers have right to safety and good quality products.
- Producers ,importers, distributors or retailers of any goods are each liable for any harm caused wholly or in part, as a consequence of supplying unsafe goods, product failure or defect or hazard in any goods.

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## **CONSUMER PROTECTION ACT, NO 68 OF 2008**

### **Role of DTI/NCC in terms of the Consumer Protection Act**

- Section 60 of the CPA provides that the National Consumer Commission(NCC) is empowered to recall any product from the market after receiving notice of product failure, defects or hazards. If the Commission has reasonable grounds to believe that any goods may be unsafe, or that there is potential risk to the public for the continued use of the products.
  - The Commission may request the producer to conduct investigation
  - The commission may carry out a recall programme.

# Questions & Answers